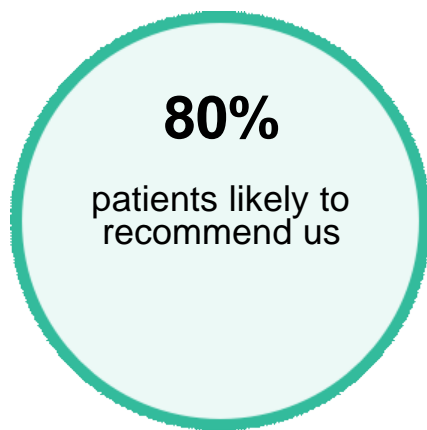


The Canford Heath Group Practice

Patient Feedback

December 2015

10 patients left us feedback.



(20% didn't answer or gave a neutral response)

Spread of Responses

Online	0	
Paper	0	
App	10	█

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?

Extremely likely	6	█
Likely	2	█
Neither likely nor unlikely	0	
Unlikely	0	
Extremely unlikely	0	
Don't know	2	█
Not answered	0	

Can you tell us why you gave that response?

Excellent doctors

Good customer service

Very good and efficient reception service and good medical practitioners.

Excellent service

I was seen very professional and I have no problem with telling my friends about this practice

I've always had excellent service from Dr Atkinson, Dr Jack & Mrs Tuppin. I do wish you would install a screen announcement so we can see who's called & number room. The speaker is often mumbled. Look at Birch wood Surgery's screen at Creekmoor & install the same principle.